

COURSE TRAINER

Mr Kentigern Chng

Mr Kentigern Chng holds an Advanced Diploma in Nursing (Critical Care), Bachelor of Health Science (Nursing) from University of Sydney. Since 2004, he has been involved in Clinical Quality Improvement and Patient Safety initiatives within the Parkway Hospitals Group. Currently, he is the Senior Manager, Clinical Quality Specialist at the Parkway College of Nursing and Allied Health, providing training, knowledge transfer, expertise and consultancy in various aspects of healthcare quality, patient safety.

Enquiries



For any enquiries, please contact:

Cho Lai Har

ILTC Manpower Development and Resourcing
Division

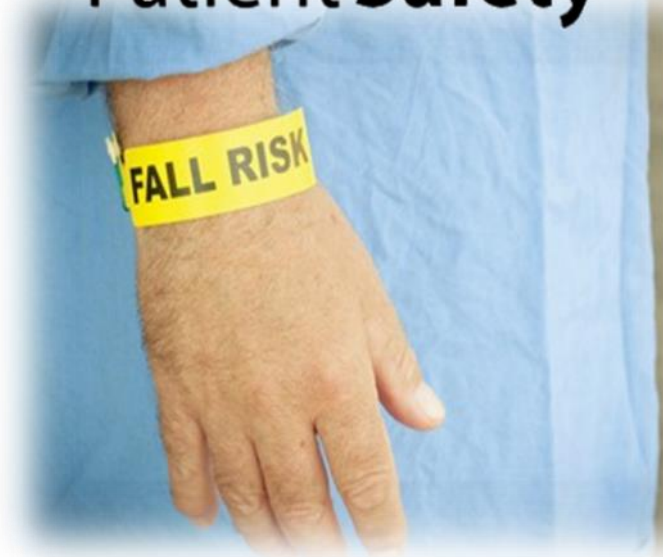
Agency for Integrated Care

Tel : 6632 1177

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Patient Safety



Patient Safety Course

(Foundation)

COURSE OUTLINE



This workshop aims to provide participants with the awareness and knowledge to appreciate patient safety in healthcare, so as to continuously improve the quality of patient care and ensure high-quality and safe healthcare services as a healthcare team.

COURSE DURATION



1-day workshop

TEACHING METHODOLOGY



1. Lecture
2. Demonstration
3. Group Discussion / Group Practice / Role– Play
4. Assessment

TARGET AUDIENCE



- Registered Nurses
- Enrolled Nurses
- Administrators
- Therapist

COURSE OBJECTIVE



At the end of the workshop, participants will be able to:

- Have a good understanding of the concepts of patients safety and clinical risk management
- Respond to the needs of patients' expectations for safer care
- Promote, adopt and implement international patient safety best practices

WORKSHOP TOPICS



- What is Safety in Healthcare and its Definition
- Safety Culture and Incident Reporting
- Adverse Events and Clinical Risk management
- Patient Safety Goals
- Teamwork and Effective Communication

COURSE OUTLINE



- Welcome Address and Introduction
- Patient Safety Fundamentals
- Managing At-Risk Behaviors
- Six International Patient Safety Goals
- Effective Team Communication using S.B.A.R
- Safe Medication Practices

COURSE FEES



For Healthcare VWOs and Nursing Homes with Portable Subsidies:

Fees for Singaporeans & PRs = \$24.61 per Pax

Fees for Foreigners = \$135.89 per pax

Fees for any other Organization = \$246.10 per pax

VENUE, DATE & TIME



Venue: AIC Learning Institute

Address: City Square Mall, 180 Kitchener Road, #06-05/06, Singapore 208539

Schedules :

- Run 1: 09 May 2018

Time: 9am—5pm