

## COURSE TRAINER

### Ms Goghari Sibilisuraya (Sue)

Sue Goghari holds a Master of Science Degree in Healthcare Management from Swansea University, Wales, which she obtained in 1999. She received her basic education in Singapore and professional education in Sydney, Australia in 1989. She started her career in Nursing in 1989 before going into Infection Prevention and Control in 2003. She led and managed the Infection Control program at Mount Elizabeth Hospital and Parkway East Hospital from 2003 until July 2012.

As part of her work for Parkway Group Hospitals and Parkway College, she had provided consultancy and training on JCI standards to hospitals in China, provided training and consultancy on Quality, Patient Safety, Infection Prevention and Control and Healthcare Management to Medical and Healthcare Institutions in Singapore (for Parkway Pantai), Kazakhstan, China, Vietnam, Malang, Myanmar and Abu Dhabi.

In addition, she facilitates training matters relating to service and leadership programs in Parkway College to both local and international clients. Delegates have given rave reviews for her delivery and presentation skills. Her portfolio also includes academic lectures for the Graduate Diploma in Healthcare Management, Diploma in Healthcare Management programmes, Hospital Operations and Patient Safety modules for Healthcare Management courses at PACE, Singapore Polytechnic.

Sue is a member of the Infection Control Association of Singapore and a Treasurer for the Infection Control Chapter Committee.

Sue attained her Advanced Certificate in Training and Assessment (ACTA) certification in 2016.

## Enquiries



For any enquiries, please contact:

**Cho Lai Har**

ILTC Manpower Development and Resourcing  
Division

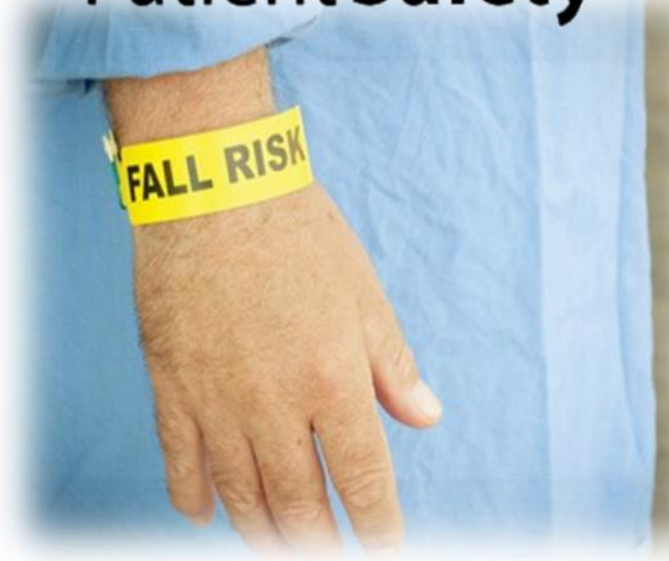
**Agency for Integrated Care**

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## Patient Safety



**Patient Safety Course**

**(Foundation)**

## COURSE OUTLINE



This workshop aims to provide participants with the awareness and knowledge to appreciate patient safety in healthcare, so as to continuously improve the quality of patient care and ensure high-quality and safe healthcare services as a healthcare team.

## COURSE DURATION



1-day workshop

## TEACHING METHODOLOGY



1. Lecture
2. Demonstration
3. Group Discussion / Group Practice / Role– Play
4. Assessment

## TARGET AUDIENCE



- Registered Nurses
- Enrolled Nurses
- Administrators
- Therapist

## COURSE OBJECTIVE



At the end of the workshop, participants will be able to:

- Have a good understanding of the concepts of patients safety and clinical risk management
- Respond to the needs of patients' expectations for safer care
- Promote, adopt and implement international patient safety best practices

## WORKSHOP TOPICS



- What is Safety in Healthcare and its Definition
- Safety Culture and Incident Reporting
- Adverse Events and Clinical Risk management
- Patient Safety Goals
- Teamwork and Effective Communication

## COURSE OUTLINE



- Welcome Address and Introduction
- Patient Safety Fundamentals
- Managing At-Risk Behaviors
- Six International Patient Safety Goals
- Effective Team Communication using S.B.A.R
- Safe Medication Practices

## COURSE FEES



For Healthcare VWOs and Nursing Homes with Portable Subsidies:

Fees for Singaporeans & PRs = \$24.61 per Pax

Fees for Foreigners = \$135.89 per pax

Fees for any other Organization = \$246.10 per pax

## VENUE, DATE & TIME



Venue: Parkway College

Address: 168 Jalan Bukit Merah, #02-05, Tower 3, S150168

Schedule:

Run 2—27 June 2018

Run 3—10 July 2018

Run 4— 07 Aug 2018

Run 5—06 Sep 2018

Time: 9am—5pm