



For any enquiries, please contact:

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Conversational

Mandarin for

Healthcare Staff

OVERVIEW



This course is designed for healthcare professionals who have little or no knowledge of Mandarin to communicate with patients and their relatives. The focus is on speaking and listening where accuracy and fluency will be stressed. Participants will also have an insight into Chinese culture, which is embedded within the language contexts.

COURSE OUTLINE



Topics include:

- Pronunciation
- Greetings
- Common expressions
- Numbers – contact details, dates, time, money, temperature
- Asking basic questions
- Answering enquiries
- Basic body parts
- Common diseases and symptoms
- Giving instructions and directions
- Physical examination
- Common ward activities
- Consultation – history and present illness

LEARNING OBJECTIVES



At the end of the course, participants will be able to:
converse in simple Mandarin with patients and their relatives

- understand patients' concern
- answer enquiries
- Activities and games

TEACHING RESOURCES



Course materials include textbooks and handouts

VENUE, DATE & TIME



Venue: To be confirmed

Total: 12 lessons (36 training hours; 3-hourly per session)

TARGET AUDIENCE



Healthcare staff who might need Mandarin to communicate with patients and family members.

TEACHING METHODOLOGY



- Workplace simulations
- Oral presentations
- Activities and games

COURSE FEES



For Healthcare VWOs and Private Nursing Homes with Portable Subsidies:

Course Fee Per Pax (S'porean):	\$ 40.81
Course Fee Per Pax (Foreigner):	\$ 190.78
Full Course Fee:	\$ 340.74